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Introduction to Health Care Management *Jones & Bartlett Learning*

This concise, reader-friendly, introductory healthcare management text covers a wide variety of healthcare settings, from hospitals to nursing homes and clinics. Filled with examples to engage the reader's imagination, the important issues in healthcare management, such as ethics, cost management, strategic planning and marketing, information technology, and human resources, are all thoroughly covered.

Cases in Health Care Management *Jones & Bartlett Learning*

"The new Second Edition of Cases in Health Care Management is a collection of over 100 new and cutting-edge case studies designed to help illustrate the challenges related to managing the health care services. Organized into nine content areas, from Leadership, Management, and Quality/Patient Safety; to Health Disparities and Cultural Competence, Ethics, and more, these realistic scenarios span the full spectrum of issues that can arise in a variety of health care services settings. Appropriate for all levels of higher education, this text engages students in active learning through lively writing and storytelling techniques that pull them into the story while giving them fresh,

provocative real-world scenarios to analyze and critique. Furthermore, the authors have incorporated diversity, equity, and inclusion (DEI) and cultural competency throughout to encourage greater cultural awareness, sensitivity, and fairness. Key features: more than one hundred new cutting-edge cases written by experts in the field, new matrix (Appendix B) highlights topic areas related to each case and helps instructors assess the suitability of each case for different student audiences (community college, undergraduate, or graduate students), discussion questions and additional resources for students are provided for each case. Case study guidelines and instructions, with rubrics for evaluation of student performance are provided in Appendix A. Instructors' case study guides to facilitate class and online discussions are part of the instructor resources-available to qualified instructors"--

Introduction to Health Care Management *Jones & Bartlett Learning*

"Introduction to Health Care Management is a concise, reader-friendly, introductory healthcare management book that covers a wide variety of healthcare settings, from hospitals to nursing homes and clinics. It is the perfect resource for students of healthcare management, nursing, allied health, business administration, pharmacology, occupational therapy, public administration, and public health."--Jacket.

Introduction to Health Care Economics & Financial Management *Lippincott Williams & Wilkins*

This text presents basic concepts of economics and tools for financial management in the health care arena, including budgeting, breakeven analysis, financial reporting, business plan preparation, and grant writing. The text includes practical case examples drawn from actual health care settings to relate theory to real-world practice. A sample grant proposal and unique grant writing chapter will prepare students for this critical aspect of management. A free, back-of-book CD-ROM provides sample worksheets for analyzing budgets and determining breakeven points, cost-benefit, and cost-effectiveness, as well as sample budgets. Students can use the worksheets to apply their own data and complete their own analyses.

Career Opportunities in Health Care Management *Jones & Bartlett Learning*

Career Opportunities in Healthcare Management is a concise, reader-friendly, introductory healthcare management book that covers a wide variety of career opportunities in a broad range of direct healthcare settings--such as hospitals, physician practices, nursing homes, and clinics--and non-direct health care settings, such as associations, managed care and health insurance companies, consulting firms, and medical supplier firms. Filled with first person accounts from health care managers working in the field, these profiles will engage the reader's imagination, inform them of key issues associated with these important roles, as well as what makes these health care managers happy and eager to go to work in the morning. Beginning with an individualized 'Health Care Management Talent Quotient Quiz' and ending with a guide to finding a job in healthcare management, this hands on student-friendly and teacher-friendly text is the perfect resource for students of healthcare management, nursing, allied health, business administration, pharmacy,

occupational therapy, public administration, and public health. Features: • The experienced authors use an active voice to grab the reader's attention. • An individualized Health Care Management Talent Quotient Quiz to assess each student's baseline aptitude and identify skills gaps that need to be addressed. • Over forty lively, first person profiles of health care managers working in the field covering everything from educational background and how they first became aware of health care management, through advice to future health care managers. • Detailed appendices that include: resources for learning more about health care management; sample programs of study; job hunting advice; frequently used terms in advertisements, sample position descriptions, do's and don'ts of interviewing, and a sample cover letter and resume.

Introduction to Healthcare Quality Management

Instructor Resources: Test bank, PowerPoint slides, answers to the in-book questions, and a PDF of the American College of Healthcare Executives / NPSF Lucian Leape Institute guide Leading a Culture of Safety: A Blueprint for Success. The ongoing shift to value-based healthcare has driven change in the practices and approaches providers use to evaluate their performance and improve their organizations' clinical, safety, and patient satisfaction outcomes. Now more than ever before, healthcare professionals must know how to apply the essential principles of quality management--measurement, assessment, and improvement. Introduction to Healthcare Quality Management explains the basic principles and techniques of quality management in healthcare. Written for students and professionals with little or no clinical experience, the book focuses primarily on measuring and improving the operational and patient service aspects of healthcare delivery. Real-world case studies and examples provide an applied learning approach that helps readers understand how to measure, assess, and improve an organization's performance and ensure the delivery of reliable, high-quality care. Thoroughly revised with updated references, examples, case studies, activities, and supplementary resources, this edition includes new content on: Strategies for managing quality in population health careUse of the Institute for Healthcare Improvement's Triple Aim framework Value-based reimbursement modelsPatient-centered discharge planning and case managementImproving initiatives aimed at bettering patient healthExternal regulations and accreditation standardsLean and Six Sigma improvement tools and techniquesHealthcare application of improvement models from other industries An excellent resource for students and practicing health professionals alike, Introduction to Healthcare Quality Management provides readers with the core knowledge they need to shape innovative change in quality management practices.

Introduction to Health Care *Cengage Learning*

INTRODUCTION TO HEALTH CARE, 3E provides learners with an easy-to-read introduction to the foundational skills necessary for a range of health care professions. This redesigned and updated new edition offers a comprehensive but introductory survey of basic clinical health care skills for learners entering health care programs or for those that think they may be interested in pursuing a career in health care. Core competencies shared by all health care professions such as communication, infection control, and professionalism are provided to expose learners to the reality

of practice. This book emphasizes developing critical thinking skills through a five-step problem solving model that teaches how to assess a situation, consider alternatives, choose an appropriate alternative, evaluate the results, and revise as needed. This resource demonstrates how to think like a health care professional and is a terrific first step towards a rewarding career. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Financial Management of Health Care Organizations *John Wiley & Sons*

Thoroughly revised, this third edition of Financial Management of Health Care Organizations offers an introduction to the most-used tools and techniques of health care financial management. Comprehensive in scope, the book covers a broad range of topics that include an overview of the health care system and evolving reimbursement methodologies; health care accounting and financial statements; managing cash, billings, and collections; the time value of money and analyzing and financing major capital investments; determining cost and using cost information in decision-making; budgeting and performance measurement; and pricing. In addition, this new edition includes information on new laws and regulations that affect health care financial reporting and performance, revenue cycle management expansion of health care services into new arenas, benchmarking, interest rate swaps, bond ratings, auditing, and internal control. This important resource also contains information on the 2007 Healthcare Audit Guide of the American Institute of Certified Public Accountants (AICPA). Written to be accessible, the book avoids complicated formulas. Chapter appendices offer advanced, in-depth information on the subject matter. Each chapter provides a detailed outline, a summary, and key terms, and includes problems in the context of real-world situations and events that clearly illustrate the concepts presented. Problem sets that end each chapter have been updated and expanded to support more in-depth learning of the chapters' concepts. An Instructor's Manual, available online, contains PowerPoint and Excel files.

Introduction to Health Care Quality *John Wiley & Sons*

Introduction to Health Care Quality explores the issues of quality management in today's health care environment, and provides clear guidance on new and perennial challenges in the field. The idea of 'quality' is examined in the context of a variety of health care situations, with practical emphasis on assessment, monitoring, analysis, and improvement. Students will learn how to utilize statistical tools, patient data, and more to understand new models of reimbursement, including pay for performance and value-based purchasing. They will also learn how to incorporate technology into everyday practice. Each chapter centers on an essential concept, but builds upon previous chapters to reinforce the material and equip students with a deeper understanding of the modern health care industry. Real-world situations are highlighted to show the intersection of theory and application, while cutting-edge methodologies and models prepare students for today's data-driven health care environment. Health care quality is defined and assessed according to setting, with factors such as standards, laws, regulations, accreditation, and consumerism impacting measurement and analysis in tremendous ways. This book provides an overview of this complex field, with insightful discussion and expert practical guidance. Health care today is worlds away from

any other point in history. As the field grows ever more complex, quality management becomes increasingly critical for ensuring optimal patient care. Introduction to Health Care Quality helps students and professionals make sense of the issues, and provide top-notch service in today's rapidly changing health care environment.

Statistics for Health Care Management and Administration *John Wiley & Sons*

The must-have statistics guide for students of health services Statistics for Health Care Management and Administration is a unique and invaluable resource for students of health care administration and public health. The book introduces students to statistics within the context of health care, focusing on the major data and analysis techniques used in the field. All hands-on instruction makes use of Excel, the most common spreadsheet software that is ubiquitous in the workplace. This new third edition has been completely retooled, with new content on proportions, ANOVA, linear regression, chi-squares, and more. Step-by-step instructions in the latest version of Excel and numerous annotated screen shots make examples easy to follow and understand. Familiarity with statistical methods is essential for health services professionals and researchers, who must understand how to acquire, handle, and analyze data. This book not only helps students develop the necessary data analysis skills, but it also boosts familiarity with important software that employers will be looking for. Learn the basics of statistics in the context of Excel Understand how to acquire data and display it for analysis Master various tests including probability, regression, and more Turn test results into usable information with proper analysis Statistics for Health Care Management and Administration gets students off to a great start by introducing statistics in the workplace context from the very beginning.

Introduction to Health Care Services: Foundations and Challenges *John Wiley & Sons*

A comprehensive guide to the structure, synergy, and challenges in U.S. health care delivery Introduction to Health Care Services: Foundations and Challenges offers new insights into the most important sectors of the United States' health care industry and the many challenges the future holds. Designed to provide a comprehensive and up-to-date understanding of the system, this textbook covers the many facets of health care delivery and details the interaction of health, environments, organizations, populations, and the health professions. Written by authors with decades of experience teaching and working in health care administration and management, the book examines the current state and changing face of health care delivery in the United States. Each chapter includes learning objectives and discussion questions that help guide and engage deeper consideration of the issues at hand, providing a comprehensive approach for students. Cases studies demonstrating innovations in the delivery of health care services are also presented. Health care administration requires a thorough understanding of the multiple systems that define and shape the delivery of health care in the United States. At the same time, it is important for students to gain an appreciation of the dilemma confronting policy makers, providers, and patients in the struggle to balance cost, quality, and access. Introduction to Health Care Services: Foundations and Challenges is an in-depth examination of the major health care issues and policy changes that have had an impact on the U.S. health care delivery system. Includes information on U.S. health care

delivery, from care to cost, and the forces of change Focuses on major industry players, including providers, insurers, and facilities Highlights challenges facing health care delivery in the future, including physician shortages, quality care, and the chronic disease epidemic The U.S. health care system is undergoing major reform, and the effects will ripple across every sector of the industry. Introduction to Health Care Services: Foundations and Challenges gives students a complete introduction to understanding the issues and ramifications.

Accounting Fundamentals for Health Care Management *Jones & Bartlett Learning*

Accounting Fundamentals for Health Care Management is ideal for an introductory course in financial accounting in both undergraduate and graduate programs. With a focus on basic accounting in health care management, this essential book contains the vocabulary of and an introduction to the tools and concepts employed by finance officers. Students will learn how to assess financial information, ask the appropriate questions, and understand the jargon-laden answers.

Introduction to Health Services *Cengage Learning*

The seventh edition of Introduction to Health Services builds upon its reputation as a classic book written by nationally recognized authors. This new edition addresses the increasing pressure to improve the efficiency of the nation's health care system and to provide an adequate level of health care for all Americans. The seventh edition reflects the revolutionary changes in the practice of clinical medicine, government policy, information technology, and health care cost containment. In-depth information in the areas of health care finance, health care access, managed care, and insurance and home health is also provided. Research and statistics throughout make this book the premier reference for understanding all the services that compose the health care landscape. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Quantitative Methods in Health Care Management *John Wiley & Sons*

Thoroughly revised and updated for Excel®, this second edition of Quantitative Methods in Health Care Management offers a comprehensive introduction to quantitative methods and techniques for the student or new administrator. Its broad range of practical methods and analysis spans operational, tactical, and strategic decisions. Users will find techniques for forecasting, decision-making, facility location, facility layout, reengineering, staffing, scheduling, productivity, resource allocation, supply chain and inventory management, quality control, project management, queuing models for capacity, and simulation. The book's step-by-step approach, use of Excel, and downloadable Excel templates make the text highly practical. Praise for the Second Edition "The second edition of Dr. Ozcan's textbook is comprehensive and well-written with useful illustrative examples that give students and health care professionals a perfect toolkit for quantitative decision making in health care on the road for the twenty-first century. The text helps to explain the complex health care management problems and offer support for decision makers in this field." Marion Rauner, associate professor, School of Business, Economics, and Statistics, University of Vienna.

"Quantitative Methods in Health Care Administration, Second Edition covers a broad set of necessary and important topics. It is a valuable text that is easy to teach and learn from." David Belson, professor, Department of Industrial Engineering, Viterbi School of Engineering, University of Southern California.

Foundations of Health Care Management *John Wiley & Sons*

Foundations of Health Care Management Leaders and managers throughout the health care system are facing ever more challenging changes in the way care is delivered, paid for, and evaluated. Foundations of Health Care Management: Principles and Methods offers an innovative, concise, reader-friendly introduction to health care management and administration. It addresses the need for new skills in managers of health care facilities and for those planning to enter health care management positions. The book covers such critical topics as leadership training, change management, conflict management techniques, culture building, quality improvement, and communications skills, as well as collaboration in the improvement of population health. Foundations of Health Care Management also concentrates on innovations and describes steps in the transition to more decentralized and creative approaches to the management of healthcare facilities. The book covers physician management from the physician's viewpoint, a valuable perspective for health care managers. The book serves important dual purposes for faculty and students by providing both insights into the health care field as well as foundational content on essential management and leadership competencies. A full set of support materials is available for instructors at the book's companion Web site.

Introduction to Healthcare Quality Management

Introduction to Healthcare Quality Management, Second Edition, explains the basic principles and techniques of quality management in healthcare. This second edition features a new chapter devoted exclusively to the use of high-reliability concepts that help organizations achieve safety, quality, and efficiency goals. By using this easy-to-read book, complete with helpful charts and diagrams, your students will examine a range of topics, from measuring performance to creating high-quality services that result in satisfied customers. The book is packed with practical examples and case studies that apply quality concepts and tools to real-life situations. Each chapter contains a list of key words and a glossary to help students understand the vocabulary of healthcare quality management. As an added bonus to this edition, each chapter includes an expanded list of websites to find additional resources to customize and enhance your education. Your students will learn about the following topics: Quality characteristics most important to healthcare stakeholders, including payers and consumers Regulatory mandates and accreditation standards that influence healthcare quality activities Proper techniques for gathering and effectively analyzing healthcare performance measurement data New technology-based services that will improve the patient experience Key tactics and strategies that organizational leaders and improvement project teams must implement to accomplish quality goals Methods for redesigning healthcare processes to achieve more reliable performance Patient safety initiatives that reduce harmful medical errors Resource management activities that improve continuity of care and prevent service over and underuse Organizational

factors that affect quality management and performance reliability. Instructor resources include a test bank, PowerPoint slides, and answers to in-book questions. A transition guide is available in the tab above.

Introduction to Health Policy, Second Edition *Gateway to Healthcare Management*

This book introduces students to health policy making, health policy issues, research/evaluation methods, and international perspectives on health policy. Shi uses real-world cases and examples to reinforce theories and concepts throughout the book and addresses all healthcare settings, including public health, managed care, ambulatory care, extended care, and the hospital setting.

101 Careers in Healthcare Management *Springer Publishing Company*

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Health Care Management and the Law *Jones & Bartlett Learning*

Health Care Management and the Law-2nd Edition is a comprehensive practical health law text relevant to students seeking the basic management skills required to work in health care organizations, as well as students currently working in health care organizations. This text is also relevant to those general health care consumers who are simply attempting to navigate the complex American health care system. Every attempt is made within the text to support health law and management theory with practical applications to current issues.

Analytics in Healthcare *Springer*

This book offers a practical introduction to healthcare analytics that does not require a background in data science or statistics. It presents the basics of data, analytics and tools and includes multiple examples of their applications in the field. The book also identifies practical challenges that fuel the need for analytics in healthcare as well as the solutions to address these problems. In the healthcare field, professionals have access to vast amount of data in the form of staff records, electronic patient record, clinical findings, diagnosis, prescription drug, medical imaging procedure, mobile health, resources available, etc. Managing the data and analyzing it to properly understand it and use it to make well-informed decisions can be a challenge for managers and health care professionals. A new generation of applications, sometimes referred to as end-user analytics or self-serve analytics, are specifically designed for non-technical users such as managers and business professionals. The ability to use these increasingly accessible tools with the abundant data requires a basic understanding of the core concepts of data, analytics, and interpretation of outcomes. This book is a resource for such individuals to demystify and learn the basics of data management and analytics for healthcare, while also looking towards future directions in the field.

Fundamentals of US Health Care

All health care students must be familiar with the basic concepts of health care in the United States. This introductory textbook presents vital information on health care careers and legal, ethical, financial, and policy issues that will help their future practice. It includes chapters on: careers in the

health care profession; the complexity of health care; the Patient Protection and Affordable Care Act; professionalism in health; health care for special populations; the Occupational Safety and Health Administration (OSHA) standards; research and advancements in health care; the future of health care. Fundamentals of U.S. Health Care is unique in the way it highlights the important elements of each health career, including job requirements, length of study, and salaries. With the student in mind, this book is accompanied by a website that features detailed PowerPoints and test banks with more than 1,000 review questions. Well-organized and easily understood, this overview provides a reliable, relevant resource and up-to-date reference. It is essential reading for all allied health students, including nurses, surgical technicians, dental hygienists, radiology technicians, medical assistants, pharmacy technicians, physician assistants, and more.

Principles of Health Care Management *Jones & Bartlett Learning*

Principles of Health Care Management: Foundations for a Changing Health Care System, Second Edition, is today's authoritative guide for future administrators aspiring to manage healthcare organizations amid changing consumer behavior and shifting economic and regulatory headwinds. In addition to fundamental healthcare management principles, this revised edition includes a review of the most recent healthcare legislation, a trove of industry case studies, and a vital new chapter on the managerial challenges of 21st-century healthcare consumerism. University of Massachusetts Professor Emeritus and former senior healthcare executive Set-B. Goldsmith combines foundational theory and illustrative real-world experience in this must-read text. Principles of Health Care Management: Foundations for a Changing Health Care System, Second Edition, is the comprehensive, essential resource for the next generation of healthcare, managers faced with navigating tomorrow's U.S. healthcare system. The Second Edition Features: Updated strategies for managing a healthcare organization in a recession A managerial model for accountability An examination of crucial corporate compliance rules New case studies on the credit crunch, employee dismissals, hospital-acquired infection, technology, and ethics.

Healthcare Delivery in the U.S.A. *CRC Press*

With the same clarity that made the previous edition a bestseller, Healthcare Delivery in the U.S.A.: An Introduction, Second Edition provides readers with the understanding required to navigate the healthcare provider field. Brilliantly simple, yet comprehensive, this updated edition explains how recent health care reform will impact hospitals and

Management of Healthcare Organizations

Instructor Resources: Test bank, PowerPoint slides for each chapter, and suggested answers to discussion questions. Management problems are complex and rarely fixed with a single, universal solution. Particularly in healthcare organizations, management is fluid, and the "right" approach depends on a variety of ever-changing factors. Management of Healthcare Organizations: An Introduction provides an integrated, practical approach to management that is applicable to all kinds of healthcare organizations. The book prepares future managers and leaders to assess situations and develop solutions with confidence. Author Peter C. Olden combines extensive real-world

management experience with academic expertise to explain fundamental management theories, concepts, methods, and tools and how to apply them in healthcare organizations. Adopting a student-centered approach, he uses a fresh, engaging style and clear organization of content supported by many exhibits, sidebars, and an appealing design. Although primarily intended for undergraduate students interested in managing healthcare organizations, this book is also a valuable resource for allied health majors and practicing healthcare managers. This edition has been updated extensively with three new case studies; current examples, exercises, and data; and new or expanded information on these and other topics: Population health and the continuum of care Strategic planning Horizontal process organizing Diversity and inclusion Obtaining and retaining staff Leading and motivating people Performance improvement, Six Sigma, and Lean Organizational change management methods Professionalism and emotional intelligence Each chapter begins with learning objectives and a real-world example based on an extended, contemporary case study that runs through the book and connects all the chapters. The book also features an end-of-chapter mini case study and seven integrative case studies. These cases enable students to use concepts and methods from multiple chapters to fully resolve a given management problem, reinforcing the chapters' concepts. Chapter summaries and discussion questions offer additional learning opportunities. The writing style and activities help students learn management as an integrated body of knowledge and tools they can use in their careers. Whether you are new to healthcare management or are looking to advance your career, *Management of Healthcare Organizations* teaches the fundamental principles and skills needed to successfully manage a healthcare organization.

An Introduction to Healthcare Informatics *Academic Press*

An Introduction to Healthcare Informatics: Building Data-Driven Tools bridges the gap between the current healthcare IT landscape and cutting edge technologies in data science, cloud infrastructure, application development and even artificial intelligence. Information technology encompasses several rapidly evolving areas, however healthcare as a field suffers from a relatively archaic technology landscape and a lack of curriculum to effectively train its millions of practitioners in the skills they need to utilize data and related tools. The book discusses topics such as data access, data analysis, big data current landscape and application architecture. Additionally, it encompasses a discussion on the future developments in the field. This book provides physicians, nurses and health scientists with the concepts and skills necessary to work with analysts and IT professionals and even perform analysis and application architecture themselves. Presents case-based learning relevant to healthcare, bringing each concept accompanied by an example which becomes critical when explaining the function of SQL, databases, basic models etc. Provides a roadmap for implementing modern technologies and design patterns in a healthcare setting, helping the reader to understand both the archaic enterprise systems that often exist in hospitals as well as emerging tools and how they can be used together Explains healthcare-specific stakeholders and the management of analytical projects within healthcare, allowing healthcare practitioners to successfully navigate the political and bureaucratic challenges to implementation Brings diagrams for each example and technology describing how they operate individually as well as how they fit into a larger reference

architecture built upon throughout the book

Introduction to Computers for Healthcare Professionals *Jones & Bartlett Publishers*

Important Notice: The digital edition of this book is missing some of the images or content found in the physical edition. An introductory computer literacy text for nurses and other healthcare students, *Introduction to Computers for Healthcare Professionals* explains hardware, popular software programs, operating systems, and computer assisted communication. The Fifth Edition of this best-selling text has been revised and now includes content on online storage, communication and online learning including info on PDA's, iPhones, IM, and other media formats, and another chapter on distance learning including video conferencing and streaming video.

Introduction to Health Care Facilities Management

This handbook orients readers to the dynamic field of health care facilities management, with expert advice and quizzes.

Health Care Comes Home *National Academies Press*

In the United States, health care devices, technologies, and practices are rapidly moving into the home. The factors driving this migration include the costs of health care, the growing numbers of older adults, the increasing prevalence of chronic conditions and diseases and improved survival rates for people with those conditions and diseases, and a wide range of technological innovations. The health care that results varies considerably in its safety, effectiveness, and efficiency, as well as in its quality and cost. *Health Care Comes Home* reviews the state of current knowledge and practice about many aspects of health care in residential settings and explores the short- and long-term effects of emerging trends and technologies. By evaluating existing systems, the book identifies design problems and imbalances between technological system demands and the capabilities of users. *Health Care Comes Home* recommends critical steps to improve health care in the home. The book's recommendations cover the regulation of health care technologies, proper training and preparation for people who provide in-home care, and how existing housing can be modified and new accessible housing can be better designed for residential health care. The book also identifies knowledge gaps in the field and how these can be addressed through research and development initiatives. *Health Care Comes Home* lays the foundation for the integration of human health factors with the design and implementation of home health care devices, technologies, and practices. The book describes ways in which the Agency for Healthcare Research and Quality (AHRQ), the U.S. Food and Drug Administration (FDA), and federal housing agencies can collaborate to improve the quality of health care at home. It is also a valuable resource for residential health care providers and caregivers.

Introduction to the Financial Management of Healthcare Organizations, Eighth Edition

"This book offers a fundamental overview of how financial management works in healthcare organizations. Designed for healthcare management students, clinical students, and managers new to healthcare, the book reinforces basic concepts through mini-case studies, practice problems, and

self-quizzes. A comprehensive case at the end of the book draws on information presented throughout the chapters to help readers apply their newfound financial skills to real-world healthcare scenarios"--

Analytics and Decision Support in Health Care Operations Management *John Wiley & Sons*

A compendium of health care quantitative techniques based in Excel Analytics and Decision Support in Health Care Operations is a comprehensive introductory guide to quantitative techniques, with practical Excel-based solutions for strategic health care management. This new third edition has been extensively updated to reflect the continuously evolving field, with new coverage of predictive analytics, geographical information systems, flow process improvement, lean management, six sigma, health provider productivity and benchmarking, project management, simulation, and more. Each chapter includes additional new exercises to illustrate everyday applications, and provides clear direction on data acquisition under a variety of hospital information systems. Instructor support includes updated Excel templates, PowerPoint slides, web based chapter end supplements, and data banks to facilitate classroom instruction, and working administrators will appreciate the depth and breadth of information with clear applicability to everyday situations. The ability to use analytics effectively is a critical skill for anyone involved in the study or practice of health services administration. This book provides a comprehensive set of methods spanning tactical, operational, and strategic decision making and analysis for both current and future health care administrators. Learn critical analytics and decision support techniques specific to health care administration Increase efficiency and effectiveness in problem-solving and decision support Locate appropriate data in different commonly-used hospital information systems Conduct analyses, simulations, productivity measurements, scheduling, and more From statistical techniques like multiple regression, decision-tree analysis, queuing and simulation, to field-specific applications including surgical suite scheduling, roster management, quality monitoring, and more, analytics play a central role in health care administration. Analytics and Decision Support in Health Care Operations provides essential guidance on these critical skills that every professional needs.

Population Health *Jones & Bartlett Publishers*

Practicing population based care is a central focus of the Affordable Care Act and a key component of implementing health reform. Wellness and Prevention, Accountable Care Organizations, Patient Centered Medical Homes, Comparative Effectiveness Research, and Patient Engagement have become common terms in the healthcare lexicon. Aimed at students and practitioners in health care settings, the Second Edition of Population Health: Creating a Culture of Wellness, conveys the key concepts of concepts of population health management and strategies for creating a culture of health and wellness in the context of health care reform. Beginning with a new opening chapter, entitled, "Building Cultures of Health and Wellness", the Second Edition takes a comprehensive, forward-looking approach to population health with an emphasis on creating a culture of wellness. The revised text takes into consideration the Affordable Care Act and its substantial impact on how health science is taught, how health care is delivered and how health care services are compensated in the United States. Key Features: - Study and discussion questions are provided at

the conclusion of each chapter to highlight key learning objectives and readings. - Case studies highlight real world applications of concepts and strategies, and links to web sites provide additional opportunities for expanding knowledge. - Each chapter can stand alone to highlight key population health issues and provide strategies to address them, allowing educators to choose specific chapters or sections that meet the learning objectives of the course. - Each new print copy includes Navigate 2 Advantage Access that unlocks a comprehensive and interactive eBook, student practice activities and assessments, a full suite of instructor resources, and learning analytics reporting tools.

Health Care Information Systems *John Wiley & Sons*

BESTSELLING GUIDE, UPDATED WITH A NEW INFORMATION FOR TODAY'S HEALTH CARE ENVIRONMENT Health Care Information Systems is the newest version of the acclaimed text that offers the fundamental knowledge and tools needed to manage information and information resources effectively within a wide variety of health care organizations. It reviews the major environmental forces that shape the national health information landscape and offers guidance on the implementation, evaluation, and management of health care information systems. It also reviews relevant laws, regulations, and standards and explores the most pressing issues pertinent to senior level managers. It covers: Proven strategies for successfully acquiring and implementing health information systems. Efficient methods for assessing the value of a system. Changes in payment reform initiatives. New information on the role of information systems in managing in population health. A wealth of updated case studies of organizations experiencing management-related system challenges.

Measuring and Modeling Health Care Costs *University of Chicago Press*

Health care costs represent a nearly 18% of U.S. gross domestic product and 20% of government spending. While there is detailed information on where these health care dollars are spent, there is much less evidence on how this spending affects health. The research in Measuring and Modeling Health Care Costs seeks to connect our knowledge of expenditures with what we are able to measure of results, probing questions of methodology, changes in the pharmaceutical industry, and the shifting landscape of physician practice. The research in this volume investigates, for example, obesity's effect on health care spending, the effect of generic pharmaceutical releases on the market, and the disparity between disease-based and population-based spending measures. This vast and varied volume applies a range of economic tools to the analysis of health care and health outcomes. Practical and descriptive, this new volume in the Studies in Income and Wealth series is full of insights relevant to health policy students and specialists alike.

Health Care Emergency Management: Principles and Practice *Jones & Bartlett Publishers*

Recent research underscores a serious lack of preparedness among hospitals nationwide and a dearth of credible educational programs and resources on hospital emergency preparedness. As the only resource of its kind, Health Care Emergency Management: Principles and Practice specifically addresses hospital and health system preparedness in the face of a large scale disaster or other emergency. Important Notice: The digital edition of this book is missing some of the images or

content found in the physical edition.

Introduction to Health Care *Cengage Learning*

INTRODUCTION TO HEALTH CARE, 3E provides learners with an easy-to-read introduction to the foundational skills necessary for a range of health care professions. This redesigned and updated new edition offers a comprehensive but introductory survey of basic clinical health care skills for learners entering health care programs or for those that think they may be interested in pursuing a career in health care. Core competencies shared by all health care professions such as communication, infection control, and professionalism are provided to expose learners to the reality of practice. This book emphasizes developing critical thinking skills through a five-step problem solving model that teaches how to assess a situation, consider alternatives, choose an appropriate alternative, evaluate the results, and revise as needed. This resource demonstrates how to think like a health care professional and is a terrific first step towards a rewarding career. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

An Introduction to Community and Primary Health Care *Cambridge University Press*

To equip students for a complex field of practice, An Introduction to Community and Primary Health Care offers a comprehensive foundation in the theory, skills and application of community and primary health care in Australia and New Zealand. This fully revised new edition incorporates current leading primary health care research and features new chapters on indigenous health, correctional nursing and nurse practitioners, reflecting the dynamic nature of community health care practice. Learning objectives, reflective and critical thinking questions, case studies and further reading consolidate understanding of key concepts. Students and instructors can also find comprehensive supplementary resources on the companion website. With each author writing in their areas of expertise, this practical resource equips students with the tools they will need as community and primary health care professionals working in a diverse range of settings across Australia and New Zealand.

An Introduction to Quality Assurance in Health Care *Oxford University Press*

Avedis Donabedian's name is synonymous with quality of medical care. He unraveled the mystery behind the concept by defining it in clear operational terms and provided detailed blueprints for both its measurement (known as quality assessment) and its improvement (known as quality assurance). Many before him claimed that quality couldn't be defined in concrete objective terms. He

demonstrated that quality is an attribute of a system which he called structure, a set of organized activities which he called process, and an outcome which results from both. In this book Donabedian tells the full story of quality assessment and assurance in simple, clear terms. He defines the meaning of quality, explicates its components, and provides clear and systematic guides to its assessment and enhancement. His style is lucid, succinct, systematic and yet personal, almost conversational.

Health Care in the United States *John Wiley & Sons*

Health Care in the United States combines an explanation of population health with a comprehensive introduction to health services delivery. The author, an expert on health care policy and management, shows how the U.S. health services system is organized, managed, financed, and evaluated. Filled with numerous examples and tables, this important resource illustrates key concepts, trends, and features of the system. It places special emphasis on recent health care reform legislation and its implications for the future. Health Care in the United States reviews the historical origins of health care, its resource requirements, costs, quality, and contributions to both individual and social well-being. By combining basic concepts in population health with coverage of health services, the book offers extraordinary breadth of information in a highly accessible, easy-to-read text. Along with an in-depth look at the origins and possible impact of recent health reform legislation, the book explains the ongoing dilemmas that face the health care system and highlights health and disease in the modern world, the fundamentals of epidemiology, and health behavior. Health Care in the United States also explains the special challenges of managing health service personnel and organizations. The author reviews key innovations in financing and delivery, explaining the outcomes of cost sharing, HMO enrollment, and rationing of services. This vital resource is written for students and professionals in health care management and policy, as well as public health, medical sociology, medical anthropology, social work, political science, and most, if not all, clinical fields.

Introduction to Health Information Management

Introduction to Health Information Management provides students with a comprehensive and engaging look at the responsibilities and opportunities available in healthcare management today. This student-friendly text explores HIM roles in inpatient, outpatient, and specialty care settings, including long-term and rehabilitative care, offers up-to-date information on electronic health records and examines the impact of EHRs on the healthcare environment.

Managing Health Organizations for Quality and Performance *Jones & Bartlett Publishers*