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Leadership SAGE Publications, Incorporated

Adopted at more than 1,000 colleges and universities worldwide, *Leadership: Theory and Practice*, 7e owes its success to the unique way in which it combines an academically robust account of the major theories and models of leadership with an accessible style and practical exercises that help students apply what they learn.

Leadership

Leadership *SAGE Publications*

In this fully updated Eighth Edition of *Leadership: Theory and Practice*, a new chapter on Followership examines the central role followers play in the leadership process and unpacks the characteristics of both effective and ineffective followers. The new edition also includes a new Ethical Leadership Style Questionnaire and new coverage on the dark side of leadership and destructive leadership. Adopted at more than 1600 institutions in 89 countries and translated into 13 different languages, this market-leading text successfully combines an academically robust account of the major theories and models of leadership with an accessible style and special emphasis on how leadership theory can inform leadership practice. Peter G. Northouse uses a consistent structure for each chapter, allowing students to easily compare and contrast the various theories. Case studies and questionnaires provide students with practical examples and opportunities to deepen their personal understanding of their own leadership.

Leadership

"Now with a new chapter on Inclusive Leadership Adopted in thousands of courses in 89 countries and translated into 15 different languages, this market-leading text successfully combines an academically robust account of the major theories and models of leadership with an accessible style and focus on how leadership theory can inform leadership practice. Peter G. Northouse uses a consistent structure for each chapter, allowing readers to easily compare and contrast different theories. Case studies and questionnaires provide

students with practical examples and opportunities to deepen their understanding of their own leadership style. Key Features: A consistent chapter structure outlines each approach, how it works, and the major studies behind it, followed by an analysis of the strengths and criticisms for each approach Three case studies in each chapter help students to apply leadership theories in real-world scenarios. Questionnaires within each chapter provides self-assessment and reflection opportunities for each theory presented. New to This Edition: New Chapter on Inclusive Leadership provides a model of inclusive leadership that examines antecedent conditions, leader behaviors, and positive organizational outcomes associated with inclusive leadership 18 new real-world case studies profile leaders around the globe including cases on New Zealand Prime Minister Jacinda Ardern, a mental health program in Zimbabwe, and how a university in the US responds to crisis. New discussion of leadership and morality explores leadership as a neutral process and leadership as a moral process"--

Introduction to Leadership *SAGE Publications*

The Fourth Edition of Peter G. Northouse's bestselling *Introduction to Leadership: Concepts and Practice* provides readers with a clear overview of the complexities of practicing leadership and concrete strategies for becoming better leaders. The text is organized around key leader responsibilities such as creating a vision, establishing a constructive climate, listening to outgroup members, and overcoming obstacles. Three interactive components in every chapter—self-assessment questionnaires, observational exercises,

and reflection and action worksheets—get readers actively involved in applying leadership concepts to their own lives. Grounded in leadership theory and the latest research, the fully updated, highly practical Fourth Edition includes a new chapter on how leaders can embrace diversity and inclusion, as well as new material on the dark side of leadership and a new ethical leadership style questionnaire.

Leadership Case Studies in Education *SAGE Publications*

"This is a must-have book for educational leadership." -Joseph Mukuni, Virginia Tech University Engaging, practical, and relevant, *Leadership Case Studies in Education*, Second Edition applies leadership theories in educational settings. Designed to be used alongside *Leadership: Theory and Practice*, Eighth Edition, this casebook provides relevant, substantive, and contemporary case studies on leadership issues in Higher Education and K-12 Education. Each of the 32 case studies include critical thinking questions that encourage students to apply leadership theory and concepts to real-life situations. Fully updated with new citations, statistics, and a new chapter on followership, *Leadership Case Studies in Education* is the perfect companion for educational leadership courses. Bundle with Northouse's *Leadership: Theory and Practice*, Eighth Edition ISBN: 978-1-5443-3018-1

Health Communication *Pearson*

The book will help nurses and other health care professionals improve their personal communication style and master one of the most important aspects of health care - effective

communication with the patient. New sections in this edition include a chapter on multicultural issues; new material on communicating across the lifespan; attention on public health issues, ethics and effective communication techniques; and case studies for communicating with AIDS patients and "family".

Relational Leadership *Routledge*

The traditional idea of leadership as being about the solo, heroic leader has now run its course. A new way of thinking about leadership is now needed to address major challenges such as achieving greater social responsibility, enhancing leadership capacity and recognising the importance of context as affecting how leadership occurs. Relational leadership offers a new perspective of leadership that addresses these challenges. At its core, relational leadership recognises leadership as centred in the relationships that form between both formal and informal leaders and those that follow them, far more so than the personality or behaviours of individual leaders. This book introduces readers to the most up-to-date research in this area and the differing theoretical perspectives that can help us better understand leadership as a relational phenomenon. Important characteristics of effective leadership relationships such as trust, respect and mutuality are discussed, focusing on how they develop and how they bring about leadership effects. Specific forms of relational leadership such as shared leadership, responsible leadership, global team leadership and complexity leadership are addressed in subsequent chapters. The book is the first to examine recent ideas about how these new forms of relational leadership are put into practice as well as techniques,

tools and strategies available to organisations to help do so. The inclusion of three detailed case studies is specifically designed to help readers understand many of the key concepts covered in the book, with key learning points emphasised. The book offers an excellent summary of the state-of-the-art topics in this new and exciting field of relational leadership.

Leadership Interactive EBook *SAGE Publications, Incorporated*

This sixth edition combines an academically robust account of major theories, approaches, models, and themes of leadership with an accessible style and numerous practical exercises.

Adaptive Leadership: The Heifetz Collection (3 Items) *Harvard Business Review Press*

In times of constant change, adaptive leadership is critical. This Harvard Business Review collection brings together the seminal ideas on how to adapt and thrive in challenging environments, from leading thinkers on the topic—most notably Ronald A. Heifetz of the Harvard Kennedy School and Cambridge Leadership Associates. The Heifetz Collection includes two classic books: *Leadership on the Line*, by Ron Heifetz and Marty Linsky, and *The Practice of Adaptive Leadership*, by Heifetz, Linsky, and Alexander Grashow. Also included is the popular Harvard Business Review article, “Leadership in a (Permanent) Crisis,” written by all three authors. Available together for the first time, this collection includes full digital editions of each work. Adaptive leadership is a practical framework for dealing with today’s mix of urgency, high stakes, and uncertainty. It has been used by individuals, organizations,

businesses, and governments worldwide. In a world of challenging environments, adaptive leadership serves as a guide to distinguishing the essential from the expendable, beginning the meaningful process of adaption, and changing the status quo. Ronald A. Heifetz is a cofounder of the international leadership and consulting practice Cambridge Leadership Associates (CLA) and the founding director of the Center for Public Leadership at the Harvard Kennedy School. He is renowned worldwide for his innovative work on the practice and teaching of leadership. Marty Linsky is a cofounder of CLA and has taught at the Kennedy School for more than twenty-five years. Alexander Grashow is a Senior Advisor to CLA, having previously held the position of CEO.

BUNDLE: Northouse: Leadership 6e + Northouse: Leadership Interactive eBook 6e *SAGE Publications, Incorporated*

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saveable results, integrated links to engaging video and audio as well as access to complete academic and professional articles, all from the same pages found in the printed text. You will also have access to study tools such as highlighting, bookmarking, note-taking, an organized media library that allows you to see and access all media assets in each chapter, and more!

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Bundle: Northouse: Leadership 7e + Northouse: Introduction to Leadership 3e *Sage Publications, Incorporated*

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Introduction to Leadership *Sage Publications, Incorporated*

"The Fifth Edition of Peter G. Northouse's bestselling *Introduction to Leadership: Concepts and Practice* provides readers with a clear, concise overview of the complexities of practicing leadership and concrete strategies for becoming better leaders. The text is organized around key leader responsibilities such as creating a vision, establishing a constructive climate, listening to outgroup members, and overcoming obstacles. Case studies, self-assessment questionnaires, observational exercises, and reflection and action worksheets engage readers to apply leadership concepts to their own lives. Grounded in leadership theory and the latest research, the fully updated, highly practical Fifth Edition includes a new chapter on destructive leadership, new cases, and new Leadership Snapshots. New to this Edition] New chapter on Exploring Destructive Leadership analyses the causes of toxic leadership and discusses practical ways to confront and extinguish it.] 18 new Case Studies that illustrate core concepts and allow readers to solve real world leadership challenges.] 5 new Leadership Snapshots including profiles of Michelle Obama, Jasmine Crowe, and Elizabeth Holmes.] New questionnaire on abusive leadership helps readers understand the dimensions of destructive leadership as well as their own destructive

tendencies"--

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ORDER THE BUNDLE AND SAVE! Our bestselling leadership book is now available with cases in leadership at a discounted price. Order *Leadership: Theory and Practice* by Peter Northouse with *Cases in Leadership* by W. Glenn Rowe and save over 20%! Heartened by the positive response to previous editions of *Leadership: Theory and Practice*, this Fourth Edition is written with the same objective to bridge the gap between the often simplistic popular approaches to leadership and the more abstract theoretical approaches. Learn more at www.sagepub.com/northouse4e *Cases in Leadership* is a unique collection of 30 real-world leadership cases from Ivey Publishing plus fourteen practitioner readings from the Ivey Business Journal. This casebook helps business students gain a better understanding of leadership and enables them to be more effective leaders through their careers. The selected cases are about complex leadership issues that require the attention of the decision-maker in each case. This supplemental text is intended for advanced undergraduate and graduate leadership courses taught in management departments, schools of public administration, and communication departments. It is organized to work especially well in conjunction with the Fourth Edition of Peter Northouse's *Leadership: Theory and Practice*, (SAGE, 2007), but is suitable for use with any standard textbook on leadership. Learn more at www.sagepub.com/rowe

Think Again *Oxford University Press*

Subtitle in pre-publication: How to reason and argue--and why.

Data, Data Everywhere *Routledge*

This book is an easy-to-read primer that describes what it takes to increase student achievement at every grade level, subject area, and student group. Readers will learn how to use data to drive their continuous improvement process as they develop an appreciation of the various types of data, uses for data, and how data are involved with the school improvement process.

Leadership *Independently Published*

THIS IS NOT A BOOK BY PETER G. NORTHOUSE NOR IS IT AFFILIATED WITH HIM. IT IS AN INDEPENDENT PUBLICATION BY GREG CLIFTON, THAT SUMMARIZES HIS BOOK IN DETAIL. About the original book *The market-leading Leadership: Theory and Practice* by Peter G. Northouse presents an academically robust account of the major theories and models of leadership with a focus on how theory can inform practice. Northouse uses a consistent structure for each chapter that allows readers to easily compare and contrast different theories. Case studies and questionnaires provide students with practical examples and opportunities to deepen their understanding of their own leadership style. The fully updated Ninth Edition features a new chapter on inclusive leadership, 17 new real-world cases that profile leaders from across the globe, a new discussion on leadership and morality, and examples of timely issues such as leadership during the COVID-19 pandemic.

Theory and Practice of Leadership *SAGE*

Electronic Inspection Copy available for instructors here Praise for the first edition: 'At last a well-written, balanced and insightful British book on leadership. It is probable that every theory and assertion of consequence is commented upon. A real tour-de-force.' - Emeritus Professor Gerry Randell, University of Bradford School of Management 'Theory and Practice of Leadership is an all encompassing, global review of examples and case studies that is both comprehensive and easily adaptable to almost any situation one would encounter in leading people.' - Richard J. Conwell, Nova Southeastern University, Journal of Applied Management and Entrepreneurship If you are looking for a more holistic and critical take on the field of leadership, look no further! The second edition of this engaging and highly-respected text offers an exploration of leadership in a variety of contexts, both profit-orientated and non-profit. New to this edition: Refined to capture and delineate the essential theories more clearly, with broader coverage taking in the latest developments in areas such as change, politics, assessment and development of leadership, and multiple intelligences. Further development of a new integrative model of core leadership themes and practices. Abundant examples and illustrations, together with detailed explanations of how they apply in practice. A companion website with an Instructor's Manual, PowerPoint slides, links to additional case studies and full-text journal articles. Theory and Practice of Leadership will prove a highly-stimulating read for undergraduate and postgraduate students of leadership and related subjects as well as management consultants and practising managers. Visit the Theory and Practice of

Leadership companion website www.sagepub.co.uk/gill to take advantage of additional resources for students and lecturers.

Leadership - International Student Edition

For more than 25 years, Leadership: Theory and Practice has been the gold standard. Peter G. Northouse provides readers with a user-friendly account of a wide range of leadership research in a clear, concise, and interesting manner. Each chapter includes three case studies that provide students with practical examples of the theories discussed.

Discovering Leadership SAGE Publications

An introductory leadership textbook that guides students through the concept of leadership by design, a theory that involves planning each step of their leadership development, focusing on practical skills and valuable attributes that will maximize their leadership success now and into the future. Organized around five major design challenges, each challenge is explored in a stand-alone module. Students begin the leadership journey with themselves, understanding their own strengths, styles, and skills. The text moves on to relationships, exploring how leadership is a process that involves values, decision-making, motivation, and power. A module on others' success unpacks the most effective practices of leadership and management, this is followed by a module on leading culture, teams, and community, before concluding with a section on how leaders can create lasting, positive change. The book covers foundational leadership topics with a strong emphasis on skill building and helping develop CORE

competencies: confidence, optimism, resiliency, and engagement. Students are encouraged to develop these skills through experiential learning, with multiple features in each chapter such as reflective and scenario-based exercises, and case studies of internationally recognized companies like Amazon and Proctor & Gamble, along with interviews with Fortune 500 Company CEOs. There are online resources for instructors and students, which include: Test bank, PowerPoint slides, an instructor manual, teaching tips, answers to in-text questions, multimedia resources, quiz questions, and flashcards. Suitable reading for first and second year undergraduates on Leadership, Introduction to Leadership, and Leading Organizations courses

Meeting the Ethical Challenges of Leadership *SAGE Publications*

Ethics is at the heart of leadership. All leaders assume ethical burdens and must make every effort to make informed ethical decisions and foster ethical behavior among followers. The Sixth Edition of *Meeting the Ethical Challenges of Leadership: Casting Light or Shadow* explores the ethical demands of leadership and the dark side of leadership. Author Craig E. Johnson takes a multidisciplinary approach to leadership ethics, drawing from many fields of research to help readers make moral decisions, lead in a moral manner, and create an ethical culture. Packed with real-world case studies, examples, self-assessments, and applications, this fully-updated new edition is designed to increase students' ethical competence and leadership abilities.

Educational Leadership *SAGE*

Drawing together current thinking and

research by leading writers in the field, this Reader will help you to understand and critically analyse key strategic aspects of educational leadership, including: - leadership perspectives and values - external and internal contexts - autonomy and accountability - partnership and collaboration - leading strategy and change. The book explores major challenges for educational leaders in managing the increasingly permeable boundary between educational organisations and their external contexts and reconciling environmental expectations and internal priorities. The Reader will encourage you to positively problematize the field and reflect on current debates and issues. This book will be an essential resource for providers and students of postgraduate level courses in educational leadership and management, as well as those involved in undertaking professional development programmes. It will also serve the reflective practitioner as personal reference when occupying or aspiring towards leadership roles in schools, colleges and other educational organisations. Dr Maggie Preedy, Professor Nigel Bennett and Dr Christine Wise have taught, researched and published widely in the field of educational leadership and management. Maggie Preedy and Christine Wise are Senior Lecturers in the Faculty of Education and Language Studies at The Open University, UK. Nigel Bennett is Emeritus Professor of Leadership and Management in Education at The Open University.

Value-based Leadership in Public Professions *Bloomsbury Publishing*

A brand new text that examines the latest thinking in values-based leadership in the public sector. Assuming

no prior knowledge, it draws on the experience of the UK, Europe, Australia and the USA to present students with an invaluable account of public sector management and leadership.

Cases in Leadership SAGE

Cases in Leadership, Third Edition is a unique collection of 32 real-world leadership cases from Ivey Publishing plus 16 practitioner readings from the Ivey Business Journal. The updated casebook helps business students gain a better understanding of leadership and enables them to be more effective leaders through their careers. Each of the selected cases are about complex leadership issues that require the attention of the decision maker. This casebook provides an invaluable supplement to any standard leadership text by connecting theory to actual cases. However, it has been organized to work especially well in conjunction with the Sixth Edition of Peter Northouse's Leadership: Theory and Practice.

Leadership + Leadership Case Studies in Education

Leadership and Diversity SAGE

'What makes this book stand out in the crowd is the engaging approach the authors have taken to present their argument and the novel treatment they offer of diversity and diversity management...a must-read for anyone in a leadership position or interested in investigating education leadership and diversity' - Gender and Education 'The authors should be congratulated for tackling the crucial topic of diversity within educational leadership....the book makes a major contribution to the small but emergent body of studies in this area' - Journal of Educational

Administration & History 'This book sets out a central aim of stimulating reflection on diversity and implications for leaders in education. It also aims to support the development of practice. It is a useful book for those involved in educational management and for policy makers at all levels' - ESCalate 'The authors challenge the reader to reconsider leadership theory in light of notions of social justice and diversity, and to put into place newly articulated frameworks for action...The text is richly supported by strong empirical research and a sometimes-intricate philosophical approach in making its case for justice and fairness in education and beyond' - Choice Magazine What do we mean by diversity? Why is it an important issue for leaders of schools, colleges and universities? As society becomes increasingly diverse, there is significant international awareness in education about how this impacts on leaders and leadership. For decades the emphasis has been placed on increasing the number of leaders with specific attributes, such as women or those from ethnic minorities, to encourage a true representation of society. This far-reaching book takes a wider view, challenging the reader to recognise the importance of diversity issues and to embed diversity as central within leadership theory and practice. Drawing on their extensive research the authors establish a clear understanding of what diversity means and use this to develop a distinct approach to conceiving leadership, preparing leaders and acting as leaders. They explain how diversity should be a holistic issue which touches every aspect of leadership and is vital to ensuring effective and appropriate leadership for education in pluralist societies. The authors explore the

history of approaches to addressing inequities in access to leadership positions and the experience of leadership, from equal opportunities, to diversity and inclusion, to capabilities approaches. The book also proposes fundamental and concrete changes that leaders can undertake both in their own and their organisation's practice, to reflect a real commitment to social justice in a diverse society.

Organizational Culture and Leadership *John Wiley & Sons*

Regarded as one of the most influential management books of all time, this fourth edition of *Leadership and Organizational Culture* transforms the abstract concept of culture into a tool that can be used to better shape the dynamics of organization and change. This updated edition focuses on today's business realities. Edgar Schein draws on a wide range of contemporary research to redefine culture and demonstrate the crucial role leaders play in successfully applying the principles of culture to achieve their organizational goals.

Introduction to Leadership Interactive EBook *SAGE Publications, Incorporated*

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Test Bank

The Allure of Toxic Leaders *Oxford University Press, USA*

Toxic leaders, both political, like Slobodan Milosevic, and corporate, like Enron's Ken Lay, have always been with us, and many books have been written to explain what makes them tick. Here leadership scholar Jean Lipman-Blumen explains what makes the followers tick, exploring why people will tolerate--and remain loyal to--leaders who are destructive to their organizations, their employees, or their nations. Why do we knowingly follow, seldom unseat, frequently prefer, and sometimes even create toxic leaders? Lipman-Blumen argues that these leaders appeal to our deepest needs, playing on our anxieties and fears, on our yearnings for security, high self-esteem, and significance, and on our desire for noble enterprises and immortality. She also explores how followers inadvertently keep themselves in line by a set of insidious control myths that they internalize. For example, the belief that the leader must necessarily be in a position to "know more" than the followers often stills their objections. In addition, outside forces--such as economic depressions, political upheavals, or a crisis in a company--can increase our anxiety and our longing for charismatic leaders. Lipman-Blumen

shows how followers can learn critical lessons for the future and survive in the meantime. She discusses how to confront, reform, undermine, blow the whistle on, or oust a toxic leader. And she suggests how we can diminish our need for strong leaders, identify "reluctant leaders" among competent followers, and even nurture the leader within ourselves. Toxic leaders charm, manipulate, mistreat, weaken, and ultimately devastate their followers. The Allure of Toxic Leaders tells us how to recognize these leaders before it's too late.

Hiding from Love *Harper Collins*

We learn in childhood to hide from pain, and often continue hiding our hurt from God and others in adulthood. Here Townsend presents a scriptural approach to help us identify these unhealthy withdrawal patterns and find healing, freedom and security in connected, grace-filled relationships. Includes discussion guide.

Studyguide for Leadership: Theory and Practice by Peter G. (Guy) Northouse (Editor), ISBN 9781412941617 *Cram101*

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Force For Change *Simon and Schuster*

The critics who despair of the coming of imaginative, charismatic leaders to replace the so-called manipulative

caretakers of American corporations don't tell us much about what leadership actually is, or, for that matter, what management is either. Now, John P. Kotter, who focused on why we have a leadership crisis in *The Leadership Factor* shows here, with compelling evidence, what leadership really means today, why it is rarely associated with larger-than-life charismatics, precisely how it is different from management, and yet why both good leadership and management are essential for business success, especially for complex organizations operating in changing environments. Leadership, Kotter clearly demonstrates, is for the most part not a god-like figure transforming subordinates into superhumans, but is in fact a process that creates change -- a process which often involves hundreds or even thousands of "little acts of leadership" orchestrated by people who have the profound insight to realize this. Building on his landmark study of 15 successful general managers, Kotter presents detailed accounts of how senior and middle managers in major corporations, in close concert with colleagues and subordinates, were able to create a leadership process that put into action hundreds of commonsense ideas and procedures that, in combination with competent management, produced extraordinary results. This leadership turned NCR from a loser to a big winner in automated teller machines, despite intense competition from IBM. The same process at American Express and SAS helped businesses grow dramatically despite the fact that they were "mature" and "commodity-like." Kotter also shows how leadership turned around operations at P&G and Kodak; produced huge business successes at PepsiCo, ARCO, and

ConAgra; and made the impossible occasionally happen at Digital. Thousands of companies today are overmanaged and underled, John Kotter concludes, not because managers lack charisma, but because far too few executives have a clear understanding of what leadership is and what it can accomplish. Without such a vision, even the most capable people have great difficulty trying to lead effectively and to create the cultures which will help others to lead.

Leadership + Interactive Ebook + Introduction to Leadership, 4th Ed. + Interactive Ebook *Sage Publications, Incorporated*

The End of Leadership *Harper Collins*

From one of the pioneers in the field of leadership studies comes a provocative reassessment of how people lead in the digital age: in *The End of Leadership*, Barbara Kellerman reveals a new way of thinking about leadership—and followership—in the twenty-first century. Building off of the strengths and insights of her work as a scholar and a teacher, Kellerman critically reexamines our most strongly-held assumptions about the role of leadership in driving success. Revealing which of our beliefs have become dangerously out-of-date thanks to advances in social media culture, she also calls into question the value of the so-called “leadership industry” itself. Asking whether leadership can truly be taught, Kellerman forces us to think critically and expansively about how to thrive as leaders in a global information age.

Leadership

Get access to an interactive eBook* when you buy the paperback (Print

paperback version only, ISBN 9781506311166) Translated into 12 different languages and used in 89 countries across more than 1,000 colleges, universities, and institutions worldwide, this market-leading text successfully combines an academically robust account of the major theories and models of leadership with an accessible style using practical examples that help students apply what they learn. New to This Edition: A new chapter on Adaptive Leadership explores how leaders encourage followers to adapt to tough issues and thrive in challenging environments A new chapter on Psychodynamic Leadership focuses on the processes and dynamics of human behavior, providing a clinically informed approach to help leaders understand their own behavior and their followers' in order to best influence their followers. New and expanded coverage on power and influence, the dark side of leadership, pseudo-transformational leadership, stages of moral development, virtual teams, and shared leadership Key Features: A consistent chapter structure outlines each approach and the major studies behind them, presents strengths and criticisms for each approach, and provides case studies and a self-assessment questionnaire at the end of each chapter, allowing students to easily compare and contrast the various theories. Three case studies in each chapter help students to apply leadership concepts in real-world scenarios. A leadership instrument and questionnaire within each chapter provide self-assessment and reflection opportunities for each theory presented. SAGE edge offers a robust online environment featuring an impressive array of free tools and resources for

review, study, and further exploration, keeping both instructors and students on the cutting edge of teaching and learning. Get access to an interactive eBook* when you buy the paperback (Print paperback version only, ISBN 9781506311166) The dynamic Interactive eBook goes way beyond highlighting and note-taking! Your students can read their mobile-friendly eBook anywhere, anytime with easy access across desktop, smartphone, and tablet devices. Using the VitalSource Bookshelf® platform, students can

download the book to a personal computer and read it offline, share notes and highlights with instructors and classmates who are using the same eBook, and "follow" friends and instructors as they make their own notes and highlights. By simply clicking on icons in the eBook, your students can experience a broad array of integrated multimedia resources including engaging video and audio, as well as access to relevant academic and professional articles. *interactivity only available through VitalSource eBook