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Process Mining

Data Science in Action *Springer*

This is the second edition of Wil van der Aalst's seminal book on process mining, which now discusses the field also in the broader context of data science and big data approaches. It includes several additions and updates, e.g. on inductive mining techniques, the notion of alignments, a considerably expanded section on software tools and a completely new chapter of process mining in the large. It is self-contained, while at the same time covering the entire process-mining spectrum from process discovery to predictive analytics. After a general introduction to data science and process mining in Part I, Part II provides the basics of business process modeling and data mining necessary to understand the remainder of the book. Next, Part III focuses on process discovery as the most important process mining task, while Part IV moves beyond discovering the control flow of processes, highlighting conformance checking, and organizational and time perspectives. Part V offers a guide to successfully applying process mining in practice, including an introduction to the widely used open-source tool ProM and several commercial products. Lastly, Part VI takes a step back, reflecting on the material presented and the key open challenges. Overall, this book provides a comprehensive overview of the state of the art in process mining. It is intended for business process analysts, business consultants, process managers, graduate students, and BPM researchers.

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A Primer on Process Mining

Practical Skills with Python and Graphviz *Springer*

The main goal of this book is to explain the core ideas of process mining, and to demonstrate how they can be implemented using just some basic tools that are available to any computer scientist or data scientist. It describes how to analyze event logs in order to discover the behavior of real-world business processes. The end result can often be visualized as a graph, and the book explains how to use Python and Graphviz to render these graphs intuitively. Overall, it enables the reader to implement process mining techniques on his or her own, independently of any specific process mining tool. An introduction to two popular process mining tools, namely Disco and ProM, is also provided. The book will be especially valuable for self-study or as a precursor to a more advanced text. Practitioners and students will be able to follow along on their own, even if they have no prior knowledge of the topic. After reading this book, they will be able to more confidently proceed to the research literature if needed.

Process Mining in Action

Principles, Use Cases and Outlook *Springer Nature*

This book describes process mining use cases and business impact along the value chain, from corporate to local applications, representing the state of the art in domain know-how. Providing a set of industrial case studies and best practices, it complements academic publications on the topic. Further the book reveals the challenges and failures in order to offer readers practical insights and guidance on how to avoid the pitfalls and ensure successful operational deployment. The book is divided into three parts: Part I provides an introduction to the topic from fundamental principles to key success factors, and an overview of operational use cases. As a holistic description of process mining in a business environment, this part is particularly useful for readers not yet familiar with the topic. Part II presents detailed use cases written by contributors from a variety of functions and industries. Lastly, Part III provides a brief overview of the future of process mining, both from academic and operational perspectives. Based on a solid academic foundation, process mining has received increasing interest from operational

businesses, with many companies already reaping the benefits. As the first book to present an overview of successful industrial applications, it is of particular interest to professionals who want to learn more about the possibilities and opportunities this new technology offers. It is also a valuable resource for researchers looking for empirical results when considering requirements for enhancements and further developments.

Data Science for Business

What You Need to Know about Data Mining and Data-Analytic Thinking *"O'Reilly Media, Inc."*

Written by renowned data science experts Foster Provost and Tom Fawcett, *Data Science for Business* introduces the fundamental principles of data science, and walks you through the "data-analytic thinking" necessary for extracting useful knowledge and business value from the data you collect. This guide also helps you understand the many data-mining techniques in use today. Based on an MBA course Provost has taught at New York University over the past ten years, *Data Science for Business* provides examples of real-world business problems to illustrate these principles. You'll not only learn how to improve communication between business stakeholders and data scientists, but also how participate intelligently in your company's data science projects. You'll also discover how to think data-analytically, and fully appreciate how data science methods can support business decision-making. Understand how data science fits in your organization—and how you can use it for competitive advantage. Treat data as a business asset that requires careful investment if you're to gain real value. Approach business problems data-analytically, using the data-mining process to gather good data in the most appropriate way. Learn general concepts for actually extracting knowledge from data. Apply data science principles when interviewing data science job candidates.

Data Mining and Learning Analytics

Applications in Educational Research *John Wiley & Sons*

Addresses the impacts of data mining on education and reviews applications in educational research, teaching, and learning. This book discusses the insights, challenges, issues, expectations, and practical implementation of data mining (DM) within educational mandates. Initial series of chapters offer a general overview of DM, Learning Analytics (LA), and data collection models in the context of educational research, while also defining and discussing data mining's four guiding principles—prediction, clustering, rule association, and outlier detection. The next series of chapters showcase the pedagogical applications of Educational Data Mining (EDM) and feature case studies drawn from Business, Humanities, Health Sciences, Linguistics, and Physical Sciences education that serve to highlight the successes and some of the limitations of data mining research applications in educational settings. The remaining chapters focus exclusively on EDM's emerging role in helping to advance educational research—from identifying at-risk students and closing socioeconomic gaps in achievement to aiding in teacher evaluation and facilitating peer conferencing. This book features contributions from international experts in a variety of fields. Includes case studies where data mining techniques have been effectively applied to advance teaching and learning. Addresses applications of data mining in educational research, including: social networking and education; policy and legislation in the classroom; and identification of at-risk students. Explores Massive Open Online Courses (MOOCs) to study the effectiveness of online networks in promoting learning

and understanding the communication patterns among users and students. Features supplementary resources including a primer on foundational aspects of educational mining and learning analytics. *Data Mining and Learning Analytics: Applications in Educational Research* is written for both scientists in EDM and educators interested in using and integrating DM and LA to improve education and advance educational research.

Interactive Process Mining in Healthcare *Springer Nature*

This book provides a practically applicable guide to the methodologies and technologies for the application of interactive process mining paradigm. Case studies are presented where this paradigm has been successfully applied in emergency medicine, surgery processes, human behavior modelling, strokes and outpatients' services, enabling the reader to develop a deep understanding of how to apply process mining technologies in healthcare to support them in inferring new knowledge from past actions, and providing accurate and personalized knowledge to improve their future clinical decision-making. *Interactive Process Mining in Healthcare* comprehensively covers how machine learning algorithms can be utilized to create real scientific evidence to improve daily healthcare protocols, and is a valuable resource for a variety of health professionals seeking to develop new methods to improve their clinical decision-making.

Process Mining in Healthcare

Evaluating and Exploiting Operational Healthcare Processes *Springer*

What are the possibilities for process mining in hospitals? In this book the authors provide an answer to this question by presenting a healthcare reference model that outlines all the different classes of data that are potentially available for process mining in healthcare and the relationships between them. Subsequently, based on this reference model, they explain the application opportunities for process mining in this domain and discuss the various kinds of analyses that can be performed. They focus on organizational healthcare processes rather than medical treatment processes. The combination of event data and process mining techniques allows them to analyze the operational processes within a hospital based on facts, thus providing a solid basis for managing and improving processes within hospitals. To this end, they also explicitly elaborate on data quality issues that are relevant for the data aspects of the healthcare reference model. This book mainly targets advanced professionals involved in areas related to business process management, business intelligence, data mining, and business process redesign for healthcare systems as well as graduate students specializing in healthcare information systems and process analysis.

Fundamentals of Clinical Data Science *Springer*

This open access book comprehensively covers the fundamentals of clinical data science, focusing on data collection, modelling and clinical applications. Topics covered in the first section on data collection include: data sources, data at scale (big data), data stewardship (FAIR data) and related privacy concerns. Aspects of predictive modelling using techniques such as classification, regression or clustering, and prediction model validation will be covered in the second section. The third section covers aspects of (mobile) clinical decision support systems, operational excellence and value-based healthcare. *Fundamentals of Clinical Data Science* is an essential resource for healthcare professionals and IT consultants intending to develop and refine their skills in personalized medicine, using solutions

based on large datasets from electronic health records or telemonitoring programmes. The book's promise is "no math, no code" and will explain the topics in a style that is optimized for a healthcare audience.

Process Mining Techniques in Business Environments

Theoretical Aspects, Algorithms, Techniques and Open Challenges in Process Mining *Springer*

After a brief presentation of the state of the art of process-mining techniques, Andrea Burratin proposes different scenarios for the deployment of process-mining projects, and in particular a characterization of companies in terms of their process awareness. The approaches proposed in this book belong to two different computational paradigms: first to classic "batch process mining," and second to more recent "online process mining." The book encompasses a revised version of the author's PhD thesis, which won the "Best Process Mining Dissertation Award" in 2014, awarded by the IEEE Task Force on Process Mining.

Data Mining and Machine Learning

Fundamental Concepts and Algorithms *Cambridge University Press*

The fundamental algorithms in data mining and machine learning form the basis of data science, utilizing automated methods to analyze patterns and models for all kinds of data in applications ranging from scientific discovery to business analytics. This textbook for senior undergraduate and graduate courses provides a comprehensive, in-depth overview of data mining, machine learning and statistics, offering solid guidance for students, researchers, and practitioners. The book lays the foundations of data analysis, pattern mining, clustering, classification and regression, with a focus on the algorithms and the underlying algebraic, geometric, and probabilistic concepts. New to this second edition is an entire part devoted to regression methods, including neural networks and deep learning.

Applications and Developments in Semantic Process Mining *Engineering Science Reference*

"This book explores the need for the effective management of data across different process domains and the need for the enhancement of process mining results and analysis"--

2019 13th International Conference on Mathematics, Actuarial Science, Computer Science and Statistics (MACS)

The Conference is aimed at giving the highest quality exposure to Engineering, Computer Science, Information System and Technology, Mathematics, Statistics and Actuarial Science & Risk Management. The event attracts practicing professionals, researchers, professors and University students from Pakistan and around the world.

Conformance Checking and Diagnosis in Process Mining

Comparing Observed and Modeled Processes *Springer*

Process mining techniques can be used to discover, analyze and improve real processes, by extracting models from observed behavior. The aim of this book is conformance checking, one of the main areas of process mining. In conformance checking, existing process models are compared with actual observations of the process in order to assess their quality. Conformance checking techniques are a way to visualize the differences between assumed process represented in the model and the real

process in the event log, pinpointing possible problems to address, and the business process management results that rely on these models. This book combines both application and research perspectives. It provides concrete use cases that illustrate the problems addressed by the techniques in the book, but at the same time, it contains complete conceptualization and formalization of the problem and the techniques, and through evaluations on the quality and the performance of the proposed techniques. Hence, this book brings the opportunity for business analysts willing to improve their organization processes, and also data scientists interested on the topic of process-oriented data science.

Process Mining

Discovery, Conformance and Enhancement of Business Processes *Springer*

More and more information about business processes is recorded by information systems in the form of so-called "event logs". Despite the omnipresence of such data, most organizations diagnose problems based on fiction rather than facts. Process mining is an emerging discipline based on process model-driven approaches and data mining. It not only allows organizations to fully benefit from the information stored in their systems, but it can also be used to check the conformance of processes, detect bottlenecks, and predict execution problems. Wil van der Aalst delivers the first book on process mining. It aims to be self-contained while covering the entire process mining spectrum from process discovery to operational support. In Part I, the author provides the basics of business process modeling and data mining necessary to understand the remainder of the book. Part II focuses on process discovery as the most important process mining task. Part III moves beyond discovering the control flow of processes and highlights conformance checking, and organizational and time perspectives. Part IV guides the reader in successfully applying process mining in practice, including an introduction to the widely used open-source tool ProM. Finally, Part V takes a step back, reflecting on the material presented and the key open challenges. Overall, this book provides a comprehensive overview of the state of the art in process mining. It is intended for business process analysts, business consultants, process managers, graduate students, and BPM researchers.

Mining of Massive Datasets *Cambridge University Press*

Now in its second edition, this book focuses on practical algorithms for mining data from even the largest datasets.

Conformance Checking

Relating Processes and Models *Springer*

This book introduces readers to the field of conformance checking as a whole and outlines the fundamental relation between modelled and recorded behaviour. Conformance checking interrelates the modelled and recorded behaviour of a given process and provides techniques and methods for comparing and analysing observed instances of a process in the presence of a model, independent of the model's origin. Its goal is to provide an overview of the essential techniques and methods in this field at an intuitive level, together with precise formalisations of its underlying principles. The book is divided into three parts, that are meant to cover different perspectives of the field of conformance checking. Part I presents a comprehensive yet accessible overview of the essential concepts used to interrelate modelled and recorded behaviour. It also serves as a reference for assessing how conformance checking

efforts could be applied in specific domains. Next, Part II provides readers with detailed insights into algorithms for conformance checking, including the most commonly used formal notions and their instantiation for specific analysis questions. Lastly, Part III highlights applications that help to make sense of conformance checking results, thereby providing a necessary next step to increase the value of a given process model. They help to interpret the outcomes of conformance checking and incorporate them by means of enhancement and repair techniques. Providing the core building blocks of conformance checking and describing its main applications, this book mainly addresses students specializing in business process management, researchers entering process mining and conformance checking for the first time, and advanced professionals whose work involves process evaluation, modelling and optimization.

Data Analytics Applied to the Mining Industry *CRC Press*

Data Analytics Applied to the Mining Industry describes the key challenges facing the mining sector as it transforms into a digital industry able to fully exploit process automation, remote operation centers, autonomous equipment and the opportunities offered by the industrial internet of things. It provides guidelines on how data needs to be collected, stored and managed to enable the different advanced data analytics methods to be applied effectively in practice, through use of case studies, and worked examples. Aimed at graduate students, researchers, and professionals in the industry of mining engineering, this book: Explains how to implement advanced data analytics through case studies and examples in mining engineering Provides approaches and methods to improve data-driven decision making Explains a concise overview of the state of the art for Mining Executives and Managers Highlights and describes critical opportunity areas for mining optimization Brings experience and learning in digital transformation from adjacent sectors

Business Process Management Workshops

BPM 2007 International Workshops, BPI, BPD, CBP, ProHealth, RefMod, semantics4ws, Brisbane, Australia, September 24, 2007, Revised Selected Papers *Springer Science & Business Media*

moderation of the workshops, and the publication process.

Modeling Business Processes

A Petri Net-Oriented Approach *MIT Press*

An introduction to the modeling of business information systems, with processes formally modeled using Petri nets. This comprehensive introduction to modeling business-information systems focuses on business processes. It describes and demonstrates the formal modeling of processes in terms of Petri nets, using a well-established theory for capturing and analyzing models with concurrency. The precise semantics of this formal method offers a distinct advantage for modeling processes over the industrial modeling languages found in other books on the subject. Moreover, the simplicity and expressiveness of the Petri nets concept make it an ideal language for explaining foundational concepts and constructing exercises. After an overview of business information systems, the book introduces the modeling of processes in terms of classical Petri nets. This is then extended with data, time, and hierarchy to model all aspects of a process. Finally, the book explores analysis of Petri net models to detect design flaws and errors in the design process. The text, accessible to a broad audience of professionals and students, keeps technicalities to a minimum and offers numerous

examples to illustrate the concepts covered. Exercises at different levels of difficulty make the book ideal for independent study or classroom use.

Process Mining Workshops

ICPM 2020 International Workshops, Padua, Italy, October 5-8, 2020, Revised Selected Papers *Springer*

This book constitutes revised selected papers from the International Workshops held at the Second International Conference on Process Mining, ICPM 2020, which took place during October 4-9, 2020. The conference was planned to take place in Padua, Italy, but had to be held online due to the COVID-19 pandemic. The conference focuses on the area of process mining research and practice, including theory, algorithmic challenges, and applications. The co-located workshops provided a forum for novel research ideas. The 29 papers included in this volume were carefully reviewed and selected from 59 submissions. They stem from the following workshops: 1st International Workshop on Event Data and Behavioral Analytics (EDBA) 1st International Workshop on Leveraging Machine Learning in Process Mining (ML4PM) 1st International Workshop on Streaming Analytics for Process Mining (SA4PM'20) 5th International Workshop on Process Querying, Manipulation, and Intelligence (PQMI) 3rd International Workshop on Process-Oriented Data Science for Healthcare (PODS4H) 1st International Workshop on Trust and Privacy in Process Analytics (TPPA)

Life Science Data Mining

Practical Process Automation *O'Reilly Media, Inc."*

In today's IT architectures, microservices and serverless functions play increasingly important roles in process automation. But how do you create meaningful, comprehensive, and connected business solutions when the individual components are decoupled and independent by design? Targeted at developers and architects, this book presents a framework through examples, practical advice, and use cases to help you design and automate complex processes. As systems are more distributed, asynchronous, and reactive, process automation requires state handling to deal with long-running interactions. Author Bernd Ruecker demonstrates how to leverage process automation technology like workflow engines to orchestrate software, humans, decisions, or bots. Learn how modern process automation compares to business process management, service-oriented architecture, batch processing, event streaming, and data pipeline solutions Understand how to use workflow engines and executable process models with BPMN Understand the difference between orchestration and choreography and how to balance both

Robust Quality

Powerful Integration of Data Science and Process Engineering *CRC Press*

Historically, the term quality was used to measure performance in the context of products, processes and systems. With rapid growth in data and its usage, data quality is becoming quite important. It is important to connect these two aspects of quality to ensure better performance. This book provides a strong connection between the concepts in data science and process engineering that is necessary to ensure better quality levels and takes you through a systematic approach to measure holistic quality with several case studies. Features: Integrates data

science, analytics and process engineering concepts Discusses how to create value by considering data, analytics and processes Examines metrics management technique that will help evaluate performance levels of processes, systems and models, including AI and machine learning approaches Reviews a structured approach for analytics execution

Business Process Management Workshops

BPM 2009 International Workshops, Ulm, Germany, September 7, 2009, Revised Papers *Springer Science & Business Media*

Business process management (BPM) constitutes one of the most exciting - search areas in computer science and the BPM Conference together with its workshops provides a distinct platform for presenting the latest research and showing future directions in this area. These proceedings contain the final versions of papers accepted for the workshops held in conjunction with the 7th International Conference on Business Process Management (BPM 2009). The BPM 2009 conference and workshops took place in Ulm, Germany. We received many interesting workshop proposals, eight of which were selected. Ultimately the workshops ran on September 7, 2009 featuring highly interesting keynotes, inspiring scientific presentations, and fruitful discussions. The history of five years of BPM workshops in a row proves the continued success of the workshop program. The workshops held in 2009 included one new workshop on empirical research in business process management and seven well-established workshops. First International Workshop on Empirical Research in Business Process Management (ER-BPM 2009). The ER-BPM 2009 workshop addressed the demand for empirical research methods such as experimental or case studies to BPM and invited fellow colleagues to investigate both the potential and the limitations of BPM methods and technologies in practice. The ER-BPM workshop aimed at closing the gap in knowledge on process management and at discussing empirical research in the space of BPM and associated phenomena. 12th International Workshop on Reference Modeling (RefMod 2009). Although conceptual models have proven to be a useful means to support information systems engineering in the past few years, creating and especially maintaining conceptual models can be quite challenging and costly.

Business Process Management

17th International Conference, BPM 2019, Vienna, Austria, September 1-6, 2019, Proceedings *Springer Nature*

This book constitutes the proceedings of the 17th International Conference on Business Process Management, BPM 2019, held in Vienna, Austria, in September 2019. The 23 full and 4 tutorial short papers included in this volume were carefully reviewed and selected from 115 submissions. The papers were organized in topical sections named: foundations; engineering; and management.

Doing Data Science

Straight Talk from the Frontline "O'Reilly Media, Inc."

Now that people are aware that data can make the difference in an election or a business model, data science as an occupation is gaining ground. But how can you get started working in a wide-ranging, interdisciplinary field that's so clouded in hype? This insightful book, based on Columbia University's Introduction to Data Science class, tells you what you need to know. In many of

these chapter-long lectures, data scientists from companies such as Google, Microsoft, and eBay share new algorithms, methods, and models by presenting case studies and the code they use. If you're familiar with linear algebra, probability, and statistics, and have programming experience, this book is an ideal introduction to data science. Topics include: Statistical inference, exploratory data analysis, and the data science process Algorithms Spam filters, Naive Bayes, and data wrangling Logistic regression Financial modeling Recommendation engines and causality Data visualization Social networks and data journalism Data engineering, MapReduce, Pregel, and Hadoop Doing Data Science is collaboration between course instructor Rachel Schutt, Senior VP of Data Science at News Corp, and data science consultant Cathy O'Neil, a senior data scientist at Johnson Research Labs, who attended and blogged about the course.

The Robotic Process Automation Handbook

A Guide to Implementing RPA Systems *Apress*

While Robotic Process Automation (RPA) has been around for about 20 years, it has hit an inflection point because of the convergence of cloud computing, big data and AI. This book shows you how to leverage RPA effectively in your company to automate repetitive and rules-based processes, such as scheduling, inputting/transferring data, cut and paste, filling out forms, and search. Using practical aspects of implementing the technology (based on case studies and industry best practices), you'll see how companies have been able to realize substantial ROI (Return On Investment) with their implementations, such as by lessening the need for hiring or outsourcing. By understanding the core concepts of RPA, you'll also see that the technology significantly increases compliance - leading to fewer issues with regulations - and minimizes costly errors. RPA software revenues have recently soared by over 60 percent, which is the fastest ramp in the tech industry, and they are expected to exceed \$1 billion by the end of 2019. It is generally seamless with legacy IT environments, making it easier for companies to pursue a strategy of digital transformation and can even be a gateway to AI. The Robotic Process Automation Handbook puts everything you need to know into one place to be a part of this wave. What You'll Learn Develop the right strategy and plan Deal with resistance and fears from employees Take an in-depth look at the leading RPA systems, including where they are most effective, the risks and the costs Evaluate an RPA system Who This Book Is For IT specialists and managers at mid-to-large companies

Data Mining For Dummies *John Wiley & Sons*

Delve into your data for the key to success Data mining is quickly becoming integral to creating value and business momentum. The ability to detect unseen patterns hidden in the numbers exhaustively generated by day-to-day operations allows savvy decision-makers to exploit every tool at their disposal in the pursuit of better business. By creating models and testing whether patterns hold up, it is possible to discover new intelligence that could change your business's entire paradigm for a more successful outcome. Data Mining for Dummies shows you why it doesn't take a data scientist to gain this advantage, and empowers average business people to start shaping a process relevant to their business's needs. In this book, you'll learn the hows and whys of mining to the depths of your data, and how to make the case for heavier investment into data mining capabilities. The book explains the details of the knowledge discovery process including: Model creation, validity testing, and interpretation Effective communication of findings Available tools, both paid and open-source Data selection,

transformation, and evaluation Data Mining for Dummies takes you step-by-step through a real-world data-mining project using open-source tools that allow you to get immediate hands-on experience working with large amounts of data. You'll gain the confidence you need to start making data mining practices a routine part of your successful business. If you're serious about doing everything you can to push your company to the top, Data Mining for Dummies is your ticket to effective data mining.

Data Science and Analytics with Python *CRC Press*

Data Science and Analytics with Python is designed for practitioners in data science and data analytics in both academic and business environments. The aim is to present the reader with the main concepts used in data science using tools developed in Python, such as SciKit-learn, Pandas, Numpy, and others. The use of Python is of particular interest, given its recent popularity in the data science community. The book can be used by seasoned programmers and newcomers alike. The book is organized in a way that individual chapters are sufficiently independent from each other so that the reader is comfortable using the contents as a reference. The book discusses what data science and analytics are, from the point of view of the process and results obtained. Important features of Python are also covered, including a Python primer. The basic elements of machine learning, pattern recognition, and artificial intelligence that underpin the algorithms and implementations used in the rest of the book also appear in the first part of the book. Regression analysis using Python, clustering techniques, and classification algorithms are covered in the second part of the book. Hierarchical clustering, decision trees, and ensemble techniques are also explored, along with dimensionality reduction techniques and recommendation systems. The support vector machine algorithm and the Kernel trick are discussed in the last part of the book. About the Author Dr. Jesús Rogel-Salazar is a Lead Data scientist with experience in the field working for companies such as AKQA, IBM Data Science Studio, Dow Jones and others. He is a visiting researcher at the Department of Physics at Imperial College London, UK and a member of the School of Physics, Astronomy and Mathematics at the University of Hertfordshire, UK. He obtained his doctorate in physics at Imperial College London for work on quantum atom optics and ultra-cold matter. He has held a position as senior lecturer in mathematics as well as a consultant in the financial industry since 2006. He is the author of the book *Essential Matlab and Octave*, also published by CRC Press. His interests include mathematical modelling, data science, and optimization in a wide range of applications including optics, quantum mechanics, data journalism, and finance.

Process Mining Workshops

ICPM 2020 International Workshops, Padua, Italy, October 5-8, 2020, Revised Selected Papers *Springer Nature*

This book constitutes revised selected papers from the International Workshops held at the Second International Conference on Process Mining, ICPM 2020, which took place during October 4-9, 2020. The conference was planned to take place in Padua, Italy, but had to be held online due to the COVID-19 pandemic. The conference focuses on the area of process mining research and practice, including theory, algorithmic challenges, and applications. The co-located workshops provided a forum for novel research ideas. The 29 papers included in this volume were carefully reviewed and selected from 59 submissions. They stem from the following workshops: 1st International Workshop on Event Data and

Behavioral Analytics (EDBA) 1st International Workshop on Leveraging Machine Learning in Process Mining (ML4PM) 1st International Workshop on Streaming Analytics for Process Mining (SA4PM'20) 5th International Workshop on Process Querying, Manipulation, and Intelligence (PQMI) 3rd International Workshop on Process-Oriented Data Science for Healthcare (PODS4H) 1st International Workshop on Trust and Privacy in Process Analytics (TPPA)

R for Data Science

Import, Tidy, Transform, Visualize, and Model Data *O'Reilly Media, Inc.*

"This book introduces you to R, RStudio, and the tidyverse, a collection of R packages designed to work together to make data science fast, fluent, and fun. Suitable for readers with no previous programming experience"--

Big Data, Data Mining, and Machine Learning

Value Creation for Business Leaders and Practitioners *John Wiley & Sons*

With big data analytics comes big insights into profitability. Big data is big business. But having the data and the computational power to process it isn't nearly enough to produce meaningful results. *Big Data, Data Mining, and Machine Learning: Value Creation for Business Leaders and Practitioners* is a complete resource for technology and marketing executives looking to cut through the hype and produce real results that hit the bottom line. Providing an engaging, thorough overview of the current state of big data analytics and the growing trend toward high performance computing architectures, the book is a detail-driven look into how big data analytics can be leveraged to foster positive change and drive efficiency. With continued exponential growth in data and ever more competitive markets, businesses must adapt quickly to gain every competitive advantage available. Big data analytics can serve as the linchpin for initiatives that drive business, but only if the underlying technology and analysis is fully understood and appreciated by engaged stakeholders. This book provides a view into the topic that executives, managers, and practitioners require, and includes: A complete overview of big data and its notable characteristics Details on high performance computing architectures for analytics, massively parallel processing (MPP), and in-memory databases Comprehensive coverage of data mining, text analytics, and machine learning algorithms A discussion of explanatory and predictive modeling, and how they can be applied to decision-making processes *Big Data, Data Mining, and Machine Learning* provides technology and marketing executives with the complete resource that has been notably absent from the veritable libraries of published books on the topic. Take control of your organization's big data analytics to produce real results with a resource that is comprehensive in scope and light on hyperbole.

The Globotics Upheaval

Globalization, Robotics, and the Future of Work *Oxford University Press, USA*

"Digital technology will bring globalisation and robotics (globotics) to previously shielded professional and service sectors. Jobs will be displaced at the eruptive pace of digital technology while they will be replaced at a normal historical pace. The mismatch will produce a backlash - the globotics upheaval"--

Transactions on Petri Nets and Other Models of Concurrency II

Special Issue on Concurrency in Process-Aware Information Systems *Springer*

Transactions on Petri Nets and Other Models of Concurrency (ToPNoC) II These Transactions publish archival papers in the broad area of Petri nets and other models of concurrency, ranging from theoretical work to tool support and industrial applications. ToPNoC issues are published as LNCS volumes, and hence are widely distributed and indexed. This Journal has its own Editorial Board which selects papers based on a rigorous two-stage refereeing process. ToPNoC contains: - Revised versions of a selection of the best papers from workshops and tutorials at the annual Petri net conferences - Special sections/issues within particular subareas (similar to those published in the Advances in Petri Nets series) - Other papers invited for publication in ToPNoC - Papers submitted directly to ToPNoC by their authors The second volume of ToPNoC focuses on Concurrency in Process-Aware Information Systems. Although the topic of business process management using information technology has been addressed by consultants and software developers in depth, more fundamental approaches towards such Process-Aware Information Systems (PAISs) have been rather uncommon. It wasn't until the 1990s that researchers started to work on the foundations of PAISs. Clearly, concurrency theory is an essential ingredient in these foundations as business processes are highly concurrent involving all types of routing logic and resource allocation mechanisms. The 16 papers in this special issue of ToPNoC cover topics ranging from the formal (mostly Petri-net based) foundations of PAISs to more applied topics such as flexibility and process mining. Thus, this volume gives a good overview of the state of the art in PAIS research.

Factor Analysis at 100

Historical Developments and Future Directions *Routledge*

Factor analysis is one of the success stories of statistics in the social sciences. The reason for its wide appeal is that it provides a way to investigate latent variables, the fundamental traits and concepts in the study of individual differences. Because of its importance, a conference was held to mark the centennial of the publication of Charles Spearman's seminal 1904 article which introduced the major elements of this invaluable statistical tool. This book evolved from that conference. It provides a retrospective look at major issues and developments as well as a prospective view of future directions in factor analysis and related methods. In so doing, it demonstrates how and why factor analysis is considered to be one of the methodological pillars of behavioral research. Featuring an outstanding collection of contributors, this volume offers unique insights on factor analysis and its related methods. Several chapters have a clear historical perspective, while others present new ideas along with historical summaries. In addition, the book reviews some of the extensions of factor analysis to such techniques as latent growth curve models, models for categorical data, and structural equation models. Factor Analysis at 100 will appeal to graduate students and researchers in the behavioral, social, health, and biological sciences who use this technique in their research. A basic knowledge of factor analysis is required and a working knowledge of linear algebra is helpful.

Data Science

The Ultimate Guide to Data Analytics, Data Mining, Data

Warehousing, Data Visualization, Regression Analysis, Database Querying, Big Data for Business and Machine Learning for Beginners

2 comprehensive manuscripts in 1 book Data Science: What the Best Data Scientists Know About Data Analytics, Data Mining, Statistics, Machine Learning, and Big Data - That You Don't Data Science for Business: Predictive Modeling, Data Mining, Data Analytics, Data Warehousing, Data Visualization, Regression Analysis, Database Querying

Workflow Patterns

The Definitive Guide *MIT Press*

A comprehensive guide to well-known workflow patterns: recurrent, generic business process constructs, described from the control-flow, data, and resource perspectives. The study of business processes has emerged as a highly effective approach to coordinating an organization's complex service- and knowledge-based activities. The growing field of business process management (BPM) focuses on methods and tools for designing, enacting, and analyzing business processes. This volume offers a definitive guide to the use of patterns, which synthesize the wide range of approaches to modeling business processes. It provides a unique and comprehensive introduction to the well-known workflow patterns collection—recurrent, generic constructs describing common business process modeling and execution scenarios, presented in the form of problem-solution dialectics. The underlying principles of the patterns approach ensure that they are independent of any specific enabling technology, representational formalism, or modeling approach, and thus broadly applicable across the business process modeling and business process technology domains. The authors, drawing on extensive research done by the Workflow Patterns Initiative, offer a detailed introduction to the fundamentals of business process modeling and management; describe three major pattern catalogs, presented from control-flow, data, and resource perspectives; and survey related BPM patterns. The book, a companion to the authoritative Workflow Patterns website, will be an essential resource for both academics and practitioners working in business process modeling and business process management.

A Primer on Process Mining

Practical Skills with Python and Graphviz *Springer Nature*

The main goal of this book is to explain the core ideas of process mining, and to demonstrate how they can be implemented using just some basic tools that are available to any computer scientist or data scientist. It describes how to analyze event logs in order to discover the behavior of real-world business processes. The end result can often be visualized as a graph, and the book explains how to use Python and Graphviz to render these graphs intuitively. Overall, it enables the reader to implement process mining techniques on his or her own, independently of any specific process mining tool. An introduction to two popular process mining tools, namely Disco and ProM, is also provided. In this second edition the code snippets have been updated to Python 3, and some smaller errors have been corrected. The book will be especially valuable for self-study or as a precursor to a more advanced text. Practitioners and students will be able to follow along on their own, even if they have no prior knowledge of the topic. After reading this book, they will be able to more confidently proceed to the research literature if needed.

Business Intelligence and Analytics in Small and Medium

Enterprises *CRC Press*

Technological developments in recent years have been tremendous. This evolution is visible in companies through technological equipment, computerized procedures, and management practices associated with technologies. One of the management practices that is visible is related to business intelligence and analytics (BI&A). Concepts such as data warehousing, key performance indicators (KPIs), data mining, and dashboards are changing the business arena. This book aims to

promote research related to these new trends that open up a new field of research in the small and medium enterprises (SMEs) area. Features Focuses on the more recent research findings occurring in the fields of BI&A Conveys how companies in the developed world are facing today's technological challenges Shares knowledge and insights on an international scale Provides different options and strategies to manage competitive organizations Addresses several dimensions of BI&A in favor of SMEs